



Epping Forest Survey

A survey of council
supported services in the
Epping Forest Area

Presentation

- Methodology
- Extent of survey
- Findings overall
- Findings by contract
- General issues
- Conclusions

Methodology

- Used Essex format for passenger surveys
- Concentrated on targeted services and unique sections of route
- Used local knowledge
- Agreed journeys to survey

Methodology

- Passenger on board surveys
- Tally Count
- Journey surveyed

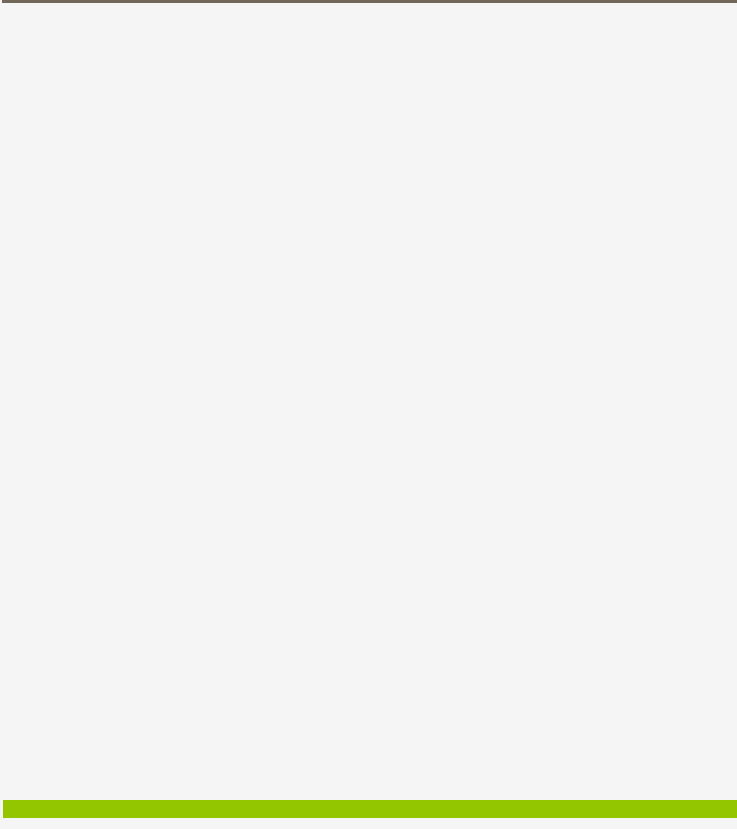
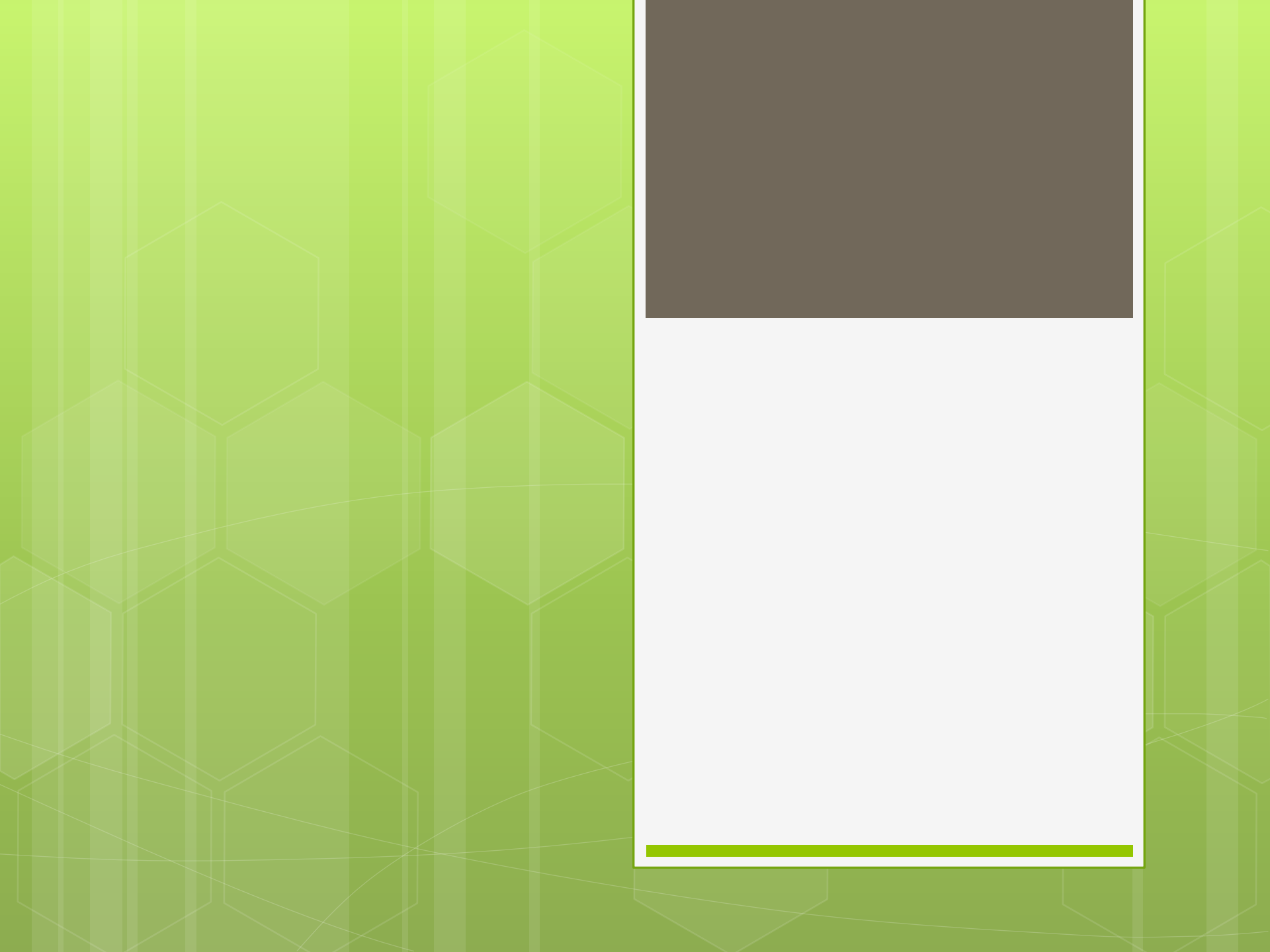
Extent of Survey

- 1 170 Passenger counted
- 704 Passenger on board surveys completed
- 1 69 Journeys travelled
- 15 Different Bus routes

Findings overall

- 61% passengers used services daily
- 15% passengers had access to a car
- 25% of passengers changed services



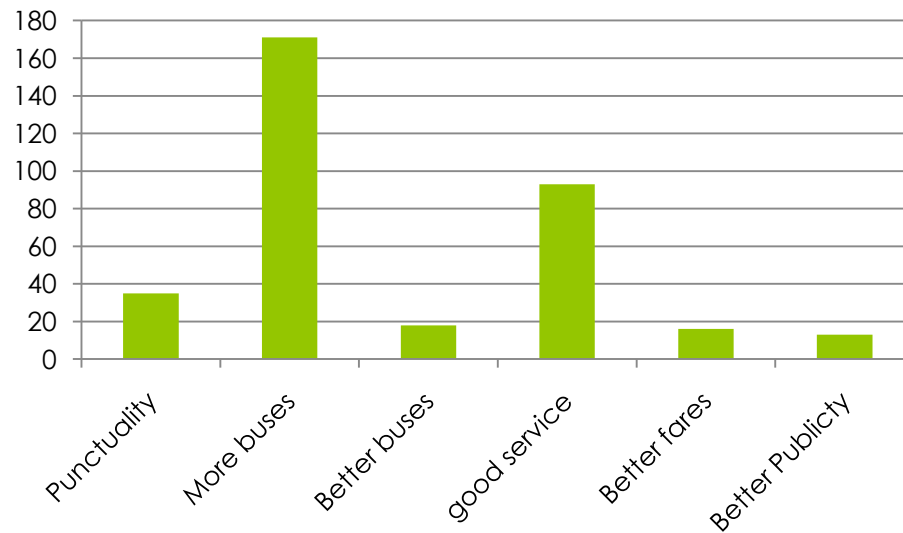




Where else do you want to go?

- Romford (35)
- Harlow (18)
- Chelmsford (10)

Comments from Passengers



The Rodings 47/146/147

- People travelling for a number of reasons
- Hardly any patronage outside the core 47 route
- Additional demand from Cripsey Avenue and Matching Tye

Waltham Abbey Town Service

- Journeys to work is 30% of patronage
- Second highest numbers of comments concerning unreliability
- Highest number of journeys with no passengers

Bus 392 Hoddeston - Harlow

- Highest number of education journeys
- Low numbers outside Harlow
- Local journeys inside Nazeing

Bus 501 and 541 – Evenings and Sundays

- Highest number of journeys in survey
- Highest percentage of journeys to work
- Problems with publicity and information

Bus 541 Loughton to Epping

- Highest number of journeys that could be completed by another bus
- Number of short journeys in Loughton and Epping
- Steady trickle of passengers from Abridge

Bus 380/1/2 Toothill - Harlow

- Strong traffic Pinnacles – Harlow
- Strong traffic Coopersale - Epping
- New operator settled in after initial problems

Bus 542/3 – Loughton Town

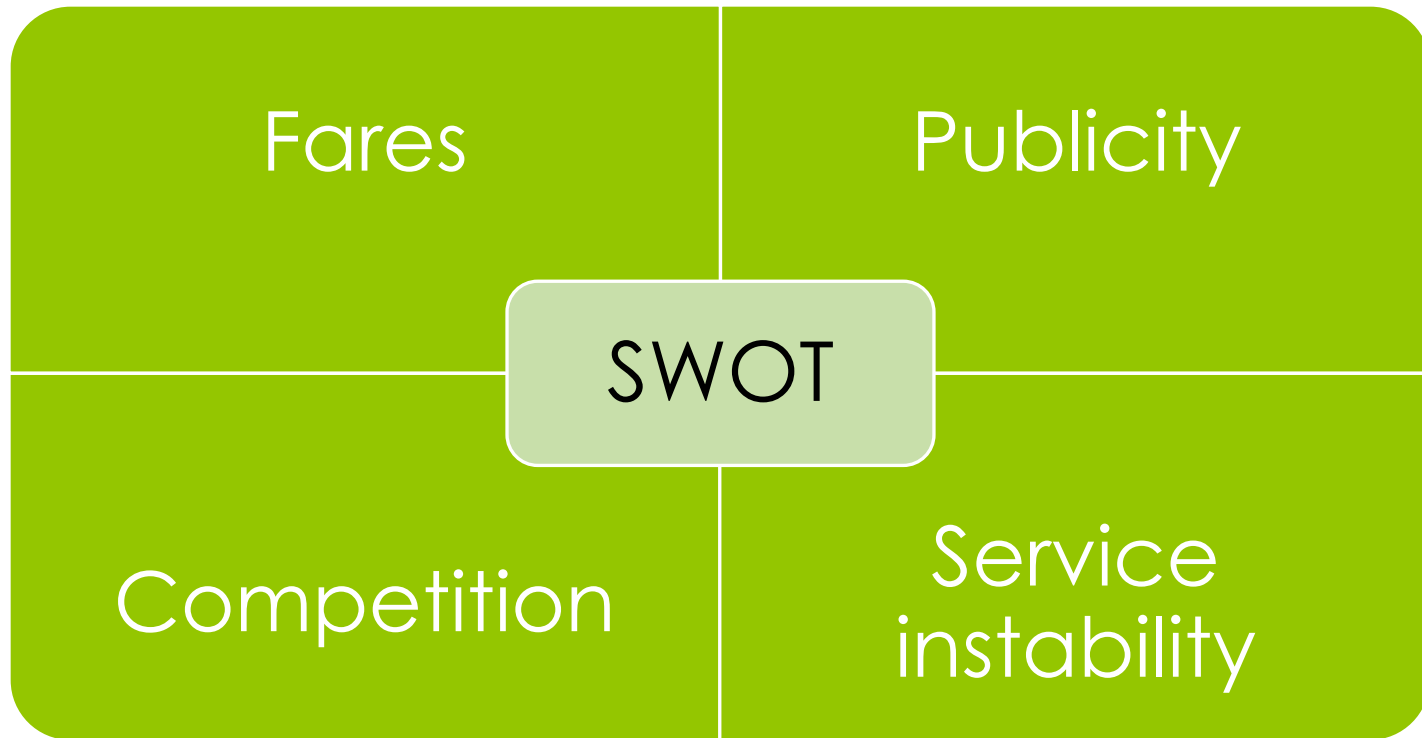
- Most unreliable service surveyed
- Low numbers of journeys at peak time
- Passengers walking through to Colson Road from Oakwood Hill

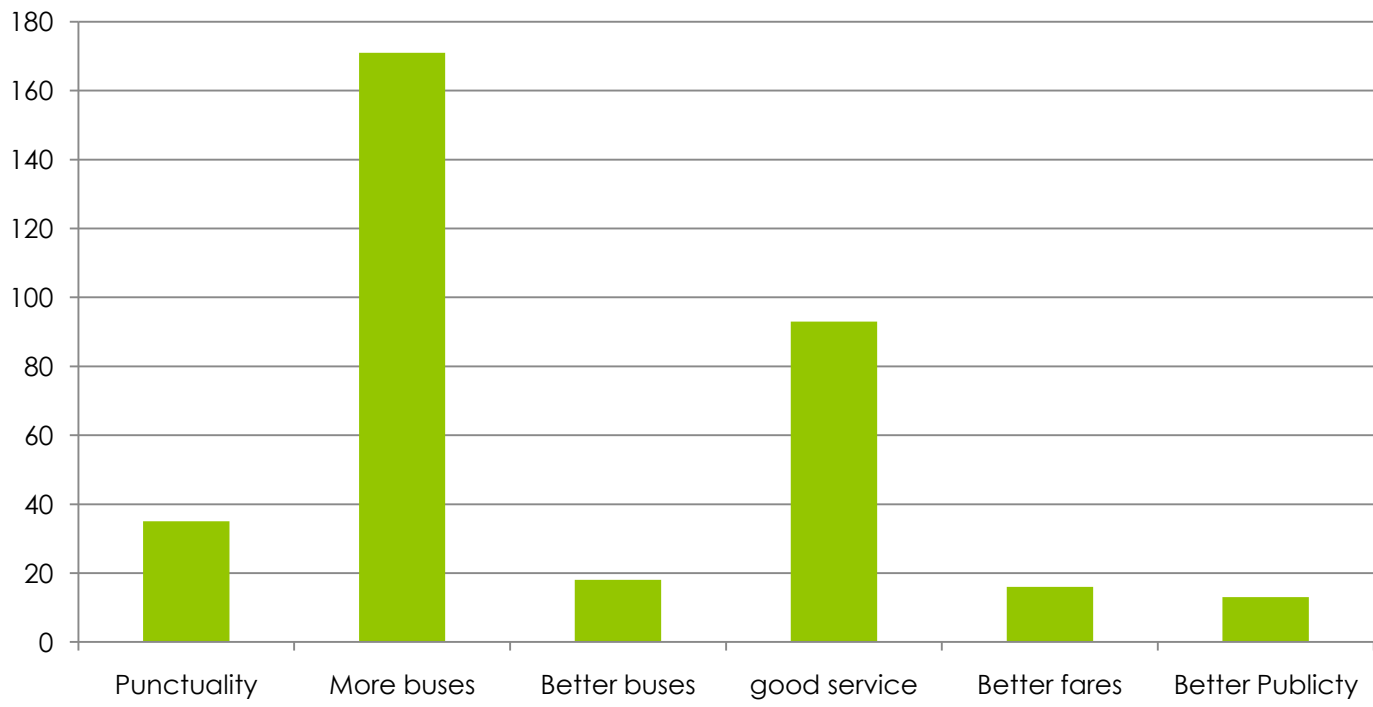
Bus 347 – Hatfield - Harlow

- Some traffic from High Wych and Hatfield Broad Oak

- No traffic at Sawbridgeworth, Bullfields

SWOT Analysis





Conclusions

- Opportunities for community schemes
- Evenings and Sundays in the north of the district
- Accessibility to areas of high density housing
- How to take advantage of Oyster?
- Major capital scheme for bus priority
- Information at Key Nodes and Commercial Services

RCCE can help with?

- Developing alternative solution for Waltham Abbey, Abridge and the Rodings.
- Working with commercial operators to improve information on services
- Working with Harlow Bus Station to improve publicity



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