



## National Village and Community Hall Survey 2020

### Introduction

**The ACRE Network needs your help with this crucial survey. It is only carried out every ten years. We encourage you to complete it whether you are a rural village hall, community centre, sports pavilion, church hall, a church providing community use, community centre, Miners Welfare Institute or WI hall that provides meeting facilities for the community.**

**So that ACRE and our members can provide ongoing support for village and community halls it is important to us that we have up to date information about halls and the social and economic impact they deliver for their communities. The data in the survey helps us to secure funding for halls, funding for Network services, and to ensure our services and information adapts to the challenges facing halls and communities.**

**Carrying out this survey every ten years also provides data about changes in society which would otherwise be hard to capture. ACRE has regularly used this evidence, both to support village halls (e.g. achieving licensing changes) and in its wider work (e.g. the House of Lords inquiry into the Rural Economy).**

**\* 1. Data protection.**

Your response to the survey is confidential. Your data will be processed by ACRE for the purposes of research according to our data protection privacy policies. All files and records containing personal identifying information will be destroyed on completion of the project. Data will be anonymised and will be passed to ACRE's partners in this research Sheffield Hallam University and Power to Change.

Please tick that you agree to this statement.

Yes, I agree

**\* 2. Does the Management Committee give permission for ACRE to pass all personal contact details to the ACRE Network member in your County. This is the organisation that you received this Survey from or details can be found on the [ACRE website](#).**

Yes

No



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Section A – Your hall and community

1. There are 8 sections to this survey, and it will take time to complete so please set some time aside and be prepared!
2. A pdf version provides a full list of all the questions. There will be some questions that you are required to complete and some that are not relevant to your Hall; the online system will guide you.
3. You may need to ask your fellow Committee members for information and you will need a copy of the last annual statement of accounts, the booking diary or online calendar and knowledge of the operation of the hall i.e. constitutional structure, licences held
4. Make sure you complete a section before logging out for a break; the system will only save completed sections!
5. You will need to start and finish the survey using the same computer you started on and "cookies" will need to be enabled

**Section A**

This section will help us to understand a little about your hall and other assets that the community supports (11 questions)

\* 3. Before you start please tell us which County your village hall is in:

\* 4. Section A – Your hall and community

Name of your village hall:

Address for the village hall:

Postcode:

Contact email for the village hall:

Village Hall contact person name:

Contact telephone:

Contact email address:

\* 5. What is the approximate population of the area served by your hall? e.g village, hamlet, parish or neighbourhood

- Up to 300
- 301 - 600
- 601 - 1,000
- 1,001 – 2,000
- 2,001 - 4,000
- 4,001 - 10,000
- 10,001 - 12,000
- more than 12,000

\* 6. How many village or community halls or similar meeting places are in your village:

- Just this hall
- 2-5
- More than 5

\* 7. Which of the following best describes your hall? (choose one)

- |   |   |  |
|---|---|--|
| <input type="radio"/> Village or community hall | <input type="radio"/> Parish/town council hall                  | <input type="radio"/> Miner's Welfare Institute hall |
| <input type="radio"/> Memorial hall             | <input type="radio"/> Hall jointly used by community and school | <input type="radio"/> Sports pavilion                |
| <input type="radio"/> Community centre          | <input type="radio"/> Reading room                              | <input type="radio"/> Scout or guide hall            |
| <input type="radio"/> Church hall or room       | <input type="radio"/> Women's Institute hall                    | <input type="radio"/> Other                          |

Other (please specify)

\* 8. What are the other main community facilities in your village/town? (tick all that apply)

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Church or chapel                              | <input type="checkbox"/> Parish/town council hall       | <input type="checkbox"/> Pre-school          |
| <input type="checkbox"/> School hall                                   | <input type="checkbox"/> Community centre               | <input type="checkbox"/> Pub                 |
| <input type="checkbox"/> Church hall                                   | <input type="checkbox"/> Memorial hall                  | <input type="checkbox"/> British Legion Hall |
| <input type="checkbox"/> Sports pavilion (eg bowls, cricket, football) | <input type="checkbox"/> Miner's Welfare Institute hall | <input type="checkbox"/> Shop/Post Office    |
| <input type="checkbox"/> Scout hall                                    | <input type="checkbox"/> Reading room                   | <input type="checkbox"/> School              |
| <input type="checkbox"/> Village or community hall                     | <input type="checkbox"/> Women's Institute hall         |  |
| <input type="checkbox"/> Other (please specify)                        |   |  |

9. Does your hall have the following? (tick all that apply)

- A website or page on a community website
- Facebook page
- Twitter account
- Instagram account

10. When was your hall built (ignoring later extensions)?

- Before 1850
- 1851-1914
- 1915-1929
- 1930-1939
- 1940-1945
- 1946-1959
- 1960-1969
- 1970-1979
- 1980-1989
- 1990-1999
- 2000 – 2009
- Since 2010
- Don't know

11. Please tell us if the hall is a WW1 memorial hall, listed or in a conservation area.

	Yes	No	Don't Know
Is the hall (or does it contain) a WW1 memorial?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is the hall listed?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is the hall in a conservation area?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. If your hall has any special architectural features, please state what they are here? (tick all that apply)

- Open ceilings with exposed beams
- Bell Tower
- Murals or wall paintings
- Leaded windows
- Arched windows
- Fireplace
- Balcony
- Other

Other features reflecting age or history of hall, please state

13. Which of the following use a space in the building on a permanent or semi-permanent basis (tick all that apply)

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Shop               | <input type="checkbox"/> Pre-school Playgroup (charitable) | <input type="checkbox"/> Cafe             |
| <input type="checkbox"/> Post Office        | <input type="checkbox"/> Parish Council                    | <input type="checkbox"/> Other enterprise |
| <input type="checkbox"/> Nursery (business) | <input type="checkbox"/> Social Club                       |   |

Other enterprise (please specify)



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### Section B: The building

**This section will tell us about the space and facilities that are provided in your hall (8 questions)**

14. What is the main construction of the walls? (choose one)

- Brick and/or Stone
- Wood
- Cement block
- Pre-cast concrete panels
- Corrugated iron
- Other
- Don't Know

15. Which of the following rooms/areas do you have in your hall? (tick all that apply)

- Lobby/Entrance Hall
- Main Hall
- Committee Room/Small rooms
- Permanent stage
- Backstage/Dressing rooms
- Kitchen/Kitchen facilities
- Sports Changing rooms>Showers
- Storage space

Other (please specify) eg pool room, village archive, skittle alley, etc

16. What is the approximate size of the main hall? (choose one)

- Up to 100m<sup>2</sup>
- 101-200m<sup>2</sup>
- 201-300m<sup>2</sup>
- 301-400m<sup>2</sup>
- More than 400m<sup>2</sup>

17. What is the seating capacity of each principle meeting room (theatre style)?

	Capacity Main hall	Capacity Second hall
Choose from the drop down box	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>

18. Is your hall fully equipped for performance? (tick all that apply)

- Staging
- Audio/Sound system
- Film/projection equipment

19. Does your hall have a car park in good condition that is adequate for your needs?

- Yes
- No

20. Maintenance of your hall is important. Please tell us of items that are inadequate, in unsatisfactory condition and/or needing urgent repair. (tick all that apply)

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Meeting space(s) Main hall | <input type="checkbox"/> Storage space  | <input type="checkbox"/> Roof/gutters   |
| <input type="checkbox"/> Kitchen                    | <input type="checkbox"/> Heating system | <input type="checkbox"/> External Walls |
| <input type="checkbox"/> Toilets                    | <input type="checkbox"/> Décor          | <input type="checkbox"/> Doors/windows  |
| <input type="checkbox"/> Lighting                   | <input type="checkbox"/> Floor          | <input type="checkbox"/> Other          |

Other (please specify)

21. Does your hall have any of the following? (tick all that apply)

- CCTV
- Broadband and WiFi
- Public Telephone
- Electronic entry system



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### Section C: Accessibility and your hall

**This short 5 question section asks about the accessibility of your hall.**

22. Has an access audit been carried out on your hall?

- Yes  No  Don't know

23. Regarding accessibility of your hall, please tick the statement that best describes your current situation. (choose one)

- It is not feasible to make our hall fully accessible (e.g. listed building, lack space)
- We have plans to make our hall fully accessible and funds are being raised
- It is not a priority to make our hall fully accessible
- Our hall is fully accessible

24. Does your hall provide.....(choose one)

- Access for wheelchair users throughout hall
- Limited access for wheelchair users
- No access for wheelchair users

25. Which of the following does your hall provide? (tick all that apply)

- Hearing loop (fixed or portable)
- Measures to assist the partially sighted (e.g. Braille signage, colour contrasts)
- Toilets with handrails
- Disabled or parent and child parking
- Lift or stairlift
- Portable ramp
- Baby changing facilities

26. How many spaces are designated for disabled and/or parent and child parking?

- None
- One
- 2-5
- More than 5
- We don't have a car park



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#### Section D: Your hall's environmental impact

**This section asks 9 simple questions to establish what has been considered by the committee in relation to addressing the hall's environmental impact**

27. Does your hall: (tick all that apply)

- Have an environmental policy
- Have procedures in place to minimise its environmental impact
- Involve users in devising action plans to improve the impact of the hall on the environment
- Encourage participation in community led environmental initiatives



28. What is the **main** source of heating used in the hall? (choose one)

- Electric convector/fan heaters
- Overhead radiant heaters
- Night storage heaters
- Oil
- Gas (mains)
- Gas (LPG)
- Wood/wood chip boiler
- Ground source heat pump
- Air source heat pump

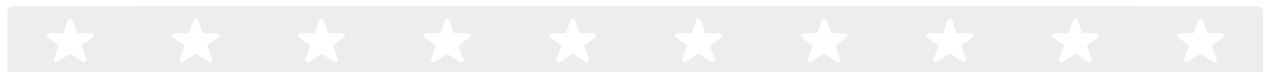
29. Have any other sources of renewable energy (not mentioned above) been installed in previous years?  
(tick all that apply)

- Solar thermal panels
- Solar photovoltaic panels
- Wind turbine
- Micro hydro

30. On a scale of 1 - 10 how confident are you that the heating system will continue to meet the needs of your hall and its users over the next 5 years?

Not  
Confident

Very  
Confident



31. Thinking about measures which can improve a hall's energy efficiency or reduce carbon emissions, which have you

- taken?
- plan to do?
- cannot do (eg listed building)?
- not considered yet?

(tick all that apply)

	taken	plan to do	cannot do (eg listed building)	not considered yet
An Energy Efficiency Survey	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Monitoring electricity and gas use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Installed a smart meter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Draught-proofing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Double-glazing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More efficient or timed controls for heating system	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increased roof insulation (270mm)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cavity wall insulation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lowered ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Energy saving light bulbs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Point of use water heater(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Self-closing doors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PIR/movement sensors on lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Install solar PV panels	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Install renewable heating (air source heat pump, ground source heat pump or wood chip boiler)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycle rack	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

32. Please tick if your village/town is served by the following forms of public transport? (tick all that apply)

- Bus
- Train
- Community Minibus/social car scheme

33. If there is a bus service, when is it available?

- Once a day
- Daytime Monday to Friday (multiple times up to 6pm)
- Day and evening Monday to Friday (multiple times)
- Day and evening including weekends (multiple times)
- Not Applicable

34. How far is the nearest railway station from the hall?

- less than 2 miles
- 2-5 miles
- More than 5 miles

35. In the last five years, would you say the frequency of public transport to your community has:

- Improved
- Remained roughly the same
- Declined



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### Section E: Management and administration

**Your constitutional structure, policies, procedures and issues facing your hall are covered by the questions in this section which may take you a little longer than previous sections to complete (17 questions)**

\* 36. Is the hall a registered charity?

- Yes
- No
- Don't Know

If your hall is a registered charity, please provide the charity registration number here

37. Who is the hall run by? (choose one)

- A committee composed of user group appointees, elected and co-opted members
- A committee of elected members/trustees (with no power for user groups to appoint trustees)
- A committee of a community association
- The parish council, in the capacity of sole managing trustee/sub-committee of the council
- The parochial church council
- Other (please specify)

38. If the hall is a registered charity, what legal form does it take? (choose one)

- A trust, an unincorporated charity
- Incorporated as a CIO (Charitable Incorporated Organisation)
- Incorporated as a charitable company limited by guarantee
- A Community Benefit Society (IPS or Bencom)
- N/A

39. If the hall charity is unincorporated who is the holding or custodian trustee: (choose one)

- Official Custodian for Charities at the Charity Commission
- The Parish or Town Council
- Individual trustees
- A church authority
- N/A
- Other

Other (please specify)

40. If the hall is not a registered charity, who manages it? (choose one)

- The Parish Council (or a Parish Council committee)
- A Community Interest Company (CIC)
- A Sports Club
- A School
- N/A
- Other

Other (please state)

41. What is the nature of the hall's ownership?

- Freehold  Leasehold  Don't know

42. Does the hall have a premises licence?

- Yes  
 No  
 Don't Know

43. If the hall has a premises licence, what does it permit? (tick all that apply)

- Regulated entertainment  
 Sale of alcohol  
 Sale of late-night refreshments

44. If the premises licence includes the sale of alcohol, who is the designated premises supervisor (DPS)? (choose one)

- The committee  
 An individual volunteer  
 A local publican or caterer  
 A local shopkeeper  
 An employee (eg Hall or Bar Manager, Parish Clerk)  
 N/A

45. Does the hall have a licence to play copyright music?

- Yes  
 No  
 Don't Know

46. Approximately how many temporary events notices (TENs) were approved for the hall last year?

- None  
 Less than 5  
 5-15  
 16-24  
 More than 24  
 Don't Know

47. How often is your kitchen used for food preparation other than tea and biscuits?

- Often  Occasionally  Never  Don't Know

48. Is the hall, or any user group(s) registered with the local environmental health department as a “food premises/food business/food business operator”

Yes  No  Don't Know

49. How many of the volunteers or staff using the kitchen regularly have Basic Food Hygiene training?

Most  Some  None  Don't Know

\* 50. When was the hall's Fire Safety Risk Assessment last carried out?

This year  
 Last year  
 More than 2 years ago  
 Don't Know

51. When was a fixed electrical test last carried out?

Within the last 5 years  
 5 years or more  
 Don't Know

52. Does your committee consider the following at least once a year? (tick all that apply)

Risk assessment of the building  
 Fire risk assessment  
 Safeguarding for children  
 Safeguarding for vulnerable adults  
 Data protection  
 Procedures for hiring out the building

53. Does your hall have a written....? (tick all that apply)

Health and safety policy  
 Fire procedures  
 Equal Opportunities policy  
 Policy for the protection of children  
 Policy for the protection of vulnerable adults  
 Hiring Agreement

54. Please complete the table below to explain the hall staffing arrangements

	Full-time employee	Part-time employee	Volunteers	Self – employed
Booking secretary	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Cleaner	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Caretaker/handyman	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Hall/centre manager	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Bar staff	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Grounds maintenance	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

If you use contractors for any of the functions listed, eg cleaner/grounds maintenance then please tell us here

55. Which of the following does the committee issue to employees?

- Job description
- Contract of employment

56. Does your hall issue a hiring agreement to users?

- Yes
- No

57. During an average month, how many people (e.g. yoga teacher, pre-school staff, caterers etc.), excluding your own employees, use the hall to earn part or all of their living?

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 - 14
- 15 - 20
- over 20

58. Does your hall suffer problems with?

	Regularly	Occasionally	Rarely	Never
Vandalism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of support from the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Difficulty recruiting new committee members	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of support from the parish council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of financial support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

59. Has the committee experienced problems dealing with any of the following in the last few years? (tick all that apply)

	Charges	Understanding legislation or charges	Getting in touch	Time on bureaucracy affecting volunteers
Charity Commission	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Copyright Music Licensing e.g PRS/PPL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Licensing (Alcohol)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health and Safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire Risk Assessments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rate relief	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility for disabled people	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Data Protection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Energy Tariffs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Water charges	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wastewater charges	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Insurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HMRC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

60. As well as managing the hall and maintaining its fabric, which statement(s) describe your management committee? (tick all that apply)

- The committee proactively markets the hall
- The committee proactively helps its user groups recruit new members and market activities
- The committee takes a proactive role in running community events
- The committee actively consults and involves the community in the use of the hall
- The committee is keen to address loneliness and isolation among older people



61. Has the committee endeavoured to develop new activities/services in response to local needs, especially for more marginalised individuals or groups? (choose one)

- Yes, successfully
- Yes, but so far unable to do so
- No
- Don't Know

62. If yes, but unable to do so, why was this? (tick all that apply)

- We have plans in hand and are raising funds for this purpose
- We didn't know how to go about it
- The building is unsuitable and would need expensive alterations
- Limited capacity of volunteer committee members
- Unable to recruit new volunteers to run activities
- Difficulty engaging with marginalised people or groups
- Other reasons (please specify)

63. Do you know people whose lives have changed for the better as a result of joining activities at your hall? (for example, they have improved physical activity/exercise, they are less isolated)

- Yes
- No



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## Section F: Finance

**This section covers the financial position of your hall including insurance and rates, asks about grants and loans obtained and the costs of any future planned works. Have your accounts to hand.**

\* 64. For the last two years, approximately how much have your running costs been, including maintenance but excluding major repairs and capital expenditure? (Please tick the appropriate box)

	Not Applicable	Up to £4,000	£4,001 - £5,000	£5,001 - £10,000	£10,001 - £15,000	£15,001 - £20,000	£20,001 - £25,000	£25,001 - £50,000	Over £50,000
2017/18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2018/19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 65. Do your hire charges and/or rental income cover running costs? (including maintenance but not major repairs) (tick one)

- A healthy surplus is usually made (over 2K)
- A small surplus is usually made (under 2K)
- It varies between surplus and deficit
- No, fundraising helps cover expenses
- No, Parish Council grant helps cover expenses
- No, availability of other income sources usually helps cover expenses

66. Roughly what proportion of running costs is normally covered by the hall's hire charges?

- Up to 20%
- 21-50%
- 51-75%
- 76-99%
- 100%

67. How often does the committee review hire charges?

- Never
- Annually
- Regularly (e.g. every 2/3 years)
- Less frequently
- Unsure

68. Do you receive regular financial support towards running costs of your hall from your... (Tick all that apply)

- Parish council
- District council
- County or Unitary Authority
- Church funds
- Local charitable trusts/charities
- Other

Other (please specify)

69. Please provide the approximate annual amount of ordinary income which usually comes from the following sources. (Do not include capital projects). Please enter numerical data (positive whole numbers, no decimal points, no £ signs).

Hiring charges	<input type="text"/>
Membership fees	<input type="text"/>
Parish council grant aid	<input type="text"/>
District/unitary/county grant aid	<input type="text"/>
Fundraising (inc 100 clubs)	<input type="text"/>
Bank interest/investments	<input type="text"/>
Donations	<input type="text"/>
Gift Aid tax reclaims	<input type="text"/>
Renting out part of property for public services (eg Parish Council office)	<input type="text"/>
Renting out part of property for private or commercial use	<input type="text"/>
Enterprise/trading (such as catering, bar, recycling) or contracts	<input type="text"/>
Other	<input type="text"/>

70. Which of the following best describes your committee's approach to finance and fundraising (tick all that apply)

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> The committee prepares a budget each financial year               | <input type="checkbox"/> The committee undertakes fundraising only for improvements/reserves                                    | <input type="checkbox"/> The committee does not undertake fundraising  |
| <input type="checkbox"/> The committee has a business plan, containing a budget            | <input type="checkbox"/> The committee has to undertake fundraising to pay revenue costs  | <input type="checkbox"/> The committee thinks the hall will remain financially viable over the next five years |
| <input type="checkbox"/> The committee prepares a planned repair and maintenance programme | <input type="checkbox"/> The committee undertakes fundraising specifically to keep hire charges for voluntary groups affordable | <input type="checkbox"/> The hall has a reserves policy  |

71. Including funds raised for capital projects, roughly how much money has been raised by voluntary fundraising in the last two years?

	Amount £
2017/18	<input type="text"/>
2018/19	<input type="text"/>

72. What level of rate relief does the hall receive? (choose one)

- Mandatory 80% charitable relief
- 85 – 95%
- 100% relief
- Other
- Our hall does not receive any rate relief

73. If less than 100%, does the hall have to re-apply for relief each year?

- Yes
- No
- Unsure

74. Which of the following tasks related to the building are usually carried out by volunteers? (tick all that apply)

- Small repairs/routine maintenance/checks
- Risk assessments
- Most maintenance work except specialist tasks (e.g. electricity)
- Redecorating (internal)
- Major repairs and improvements (e.g. roofing, extensions)
- Other

Other (please specify)

75. Roughly how many hours per month do volunteers spend running the hall (excluding committee meetings)?

	Hours
Bookings & key holding	<input type="text"/>
Fundraising	<input type="text"/>
Small repairs	<input type="text"/>
Finance/Treasurer	<input type="text"/>
Secretarial/admin	<input type="text"/>
Negotiations with hirers/users	<input type="text"/>
Assessments (energy efficiency, risk, etc.)	<input type="text"/>
Supervising/liasing with staff	<input type="text"/>

\* 76. Approximately how much is your hall insured for if it needs to be totally rebuilt? (choose one)

- up to £250,000
- £250,001- £500,000
- £500,001- £750,000
- £750,001 - £999,999
- £1 million - £2 million
- Over £2 million

\* 77. When was the hall's rebuilding insurance valuation last checked?

- This Year or Last year
- Two – five years ago
- More than 5 years ago
- Unsure

78. Is your hall registered for VAT?

- Yes
- No
- Unsure

79. Have you carried out improvements/extensions/rebuilding work in the last five years?

- Yes
- No
- Don't Know

80. If yes what was the cost?

- Less than £20,000
- £20,001 - £50,000
- £50,001 - £100,000
- £100,001 - £250,000
- £250,001 - £500,000
- £500,001 - £750,000
- £750,001 - £999,999
- £1million and over

81. If you have you carried out improvements/extensions/rebuilding work in the last five years? Roughly what proportion of the cost did you meet from your own funds?

- None
- Up to 25%
- 26-50%
- 51-75%
- More than 75%
- 100%

82. In the last five years, have you applied for grant aid from any of the following?

	Applied waiting to hear	Applied Successful	Applied Unsuccessful	Didn't Apply
Section 106 or CIL funding (from development)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
County Council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
District Council (not S106 or CIL funding)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parish Council (not S106 or CIL funding)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
National Park or AoNB	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Landfill Trust Funds (eg Biffa, Sita, Viridor, Wren, Veolia)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lottery - Awards for All small grants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lottery - Reaching Communities Fund	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Power to Change Community Business Fund	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Heritage Lottery Fund	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sport England	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Arts Council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EU funds (e.g. LEADER)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Village Halls Improvement Grant Fund (Defra/ACRE)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing Association	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Charitable trusts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Private sector, Charitable funds run by banks, supermarkets, DIY Companies, Energy companies, Local companies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other funder (please state)

83. Please tick if you were funded by any of the following charitable trusts (tick all that apply)

- |   |   |
|---|---|
| <input type="checkbox"/> Garfield Weston Foundation       | <input type="checkbox"/> Rank Foundation                      |
| <input type="checkbox"/> Bernard Sunley Foundation        | <input type="checkbox"/> A Community Foundation for your area |
| <input type="checkbox"/> Trusthouse Charitable Foundation | <input type="checkbox"/> People's Postcode Lottery            |
| <input type="checkbox"/> Princes Countryside Trust        | <input type="checkbox"/> Other local grant giving charities   |

Other (please specify)

84. Has loan finance contributed towards work carried out?

- Yes  No  unsure

85. If yes, who raised the loan?

- Parish Council  Management Committee

86. If the management committee raised the loan, who loaned money to the hall? (tick all that apply)

- ACRE (Defra) Rural Community Buildings Loan Fund
- Charity Bank
- Private individual(s)
- County/District/Unitary Council

87. What kind of work was finance required for? (tick all that apply)

- Major renovation (eg roof, floor, kitchen and toilets, heating)
- Smaller scale /improvements to one or two facilities eg, kitchen, toilets, windows, heating)
- Equipment/fixtures/fittings
- Facilities for disabled people
- Energy efficiency/renewable energy sources
- Car park extension/improvement
- Replacing an old hall
- Building a new hall (not replacing one)
- Extension to accommodate new or growing use
- Other

Other (please specify)

88. What were the reasons for the work? (tick all that apply)

- Health and safety requirements
- Poor condition of old hall
- Hall too small
- Had no hall
- Development of facilities for new activities
- To reduce environmental impact
- To improve access
- To upgrade toilet or kitchen facilities
- Car Park extension/improvement

89. Has this improved the use of the hall?

- Yes
- No
- Unsure – too early to tell or difficult to ascribe to building work



90. How has the use of the hall improved? (tick all that apply)

- More people can attend existing activities
- Infirm and disabled people can now attend activities
- New activities now take place

91. Do you have any of the following major improvements planned in the next five years? (tick all that apply)

- Major renovation (eg roof, floor, kitchen and toilets, heating)
- Smaller scale /improvements to one or two facilities eg, kitchen, toilets, windows, heating)
- Equipment/fixtures/fittings
- Facilities for disabled people
- Energy efficiency/renewable energy sources
- Car park extension/improvement
- Replacing an old hall
- Building a new hall (not replacing one)
- Extension to accommodate new or growing use
- Other

Other (please state)

92. Please give approximate cost if known.

- less than £20,000
- £20,001 - £50,000
- £50,001 - £100,000
- £100,001 - £250,000
- £250,001 - £500,000
- £500,001 – £750,000
- £750,001 - £999,999
- £1 million and over

93. Is the committee planning to apply for a grant for this work?

- Yes
- No

94. If yes, when will the committee apply for a grant?

- Already applied
- Within 2 years
- More than 2 years

95. Is the hall management committee planning to use local builder(s) and suppliers for this work? (choose one)

- All/Almost all of the work
- More than half of the work
- About half of the work
- Less than half of the work
- None of the work/not much at all



National Village and Community Hall Survey 2020

Section G: Use of your hall

This section is intended to help ACRE understand the changes in activities and services provided in your hall over the last 10 years. It's straightforward to complete but requires you to know what takes place in the hall.

It is divided into the following headings:

1. Occasional events and other activities
2. Educational
3. Arts and Crafts
4. Sports
5. Social and Recreational
6. Services and social enterprise
7. Commercial use

Please choose from the following options

Column 1 - Does the activity take place	Column 2 - if yes to column 1, please choose
---	--

<ul style="list-style-type: none"> <li>• Yes</li> <li>• No, never</li> <li>• No, but it used to</li> </ul>	<ul style="list-style-type: none"> <li>• New activity</li> <li>• Existing activity that has increased</li> <li>• Existing activity that has reduced</li> <li>• Existing activity that has stayed the same</li> </ul>
--	--

96. Occasional events and other activities

	Column 1 - Does the activity take place	Column 2 - if yes to column 1, please choose
Charity auctions, jumbles sales/bazaars, quizzes, race nights, fashion shows	<input type="text"/>	<input type="text"/>
Concerts	<input type="text"/>	<input type="text"/>
Dances	<input type="text"/>	<input type="text"/>
Discos	<input type="text"/>	<input type="text"/>
Fairs/fetes	<input type="text"/>	<input type="text"/>
Hall committee meetings	<input type="text"/>	<input type="text"/>
Harvest supper	<input type="text"/>	<input type="text"/>
One-off fundraising events (e.g. wine tasting)	<input type="text"/>	<input type="text"/>
Political party meetings	<input type="text"/>	<input type="text"/>
Polling Station	<input type="text"/>	<input type="text"/>
Private parties	<input type="text"/>	<input type="text"/>
Produce show	<input type="text"/>	<input type="text"/>
Public meetings	<input type="text"/>	<input type="text"/>
Voluntary/statutory sector conferences/training	<input type="text"/>	<input type="text"/>
Weddings	<input type="text"/>	<input type="text"/>
Whist drives	<input type="text"/>	<input type="text"/>

## 97. Educational

	Column 1 - Does the activity take place	Column 2 - if yes to column 1, please choose
Adult education (please specify/would need to be at the end of we want specifics)	<input type="text"/>	<input type="text"/>
After school/breakfast club	<input type="text"/>	<input type="text"/>
Cookery	<input type="text"/>	<input type="text"/>
English language classes	<input type="text"/>	<input type="text"/>
Foreign language classes	<input type="text"/>	<input type="text"/>
Guides/Brownies/Rainbows	<input type="text"/>	<input type="text"/>
IT or Computer courses/clubs	<input type="text"/>	<input type="text"/>
Local history classes/society	<input type="text"/>	<input type="text"/>
Overnight accommodation	<input type="text"/>	<input type="text"/>
Pre-school/nursery school	<input type="text"/>	<input type="text"/>
Primary school	<input type="text"/>	<input type="text"/>
Scouts/Cubs/Beavers	<input type="text"/>	<input type="text"/>
Sleepovers (eg Brownies, cubs, Duke of Edinburgh)	<input type="text"/>	<input type="text"/>
Summer holiday play scheme	<input type="text"/>	<input type="text"/>
Sunday school	<input type="text"/>	<input type="text"/>
Other adult classes/WEA/U3A	<input type="text"/>	<input type="text"/>

98. Arts and crafts

	Column 1 - Does the activity take place	Column 2 - if yes to column 1, please choose
Amateur dramatics/pantomime	<input type="text"/>	<input type="text"/>
Art classes/Art club	<input type="text"/>	<input type="text"/>
Art/craft exhibitions	<input type="text"/>	<input type="text"/>
Band practices	<input type="text"/>	<input type="text"/>
Book Club or Literary Society	<input type="text"/>	<input type="text"/>
Children's dance classes	<input type="text"/>	<input type="text"/>
Choral society or choir	<input type="text"/>	<input type="text"/>
Concerts	<input type="text"/>	<input type="text"/>
Dance and Club (eg, ballroom, tea, line, tap, Scottish, folk and morris)	<input type="text"/>	<input type="text"/>
Film shows	<input type="text"/>	<input type="text"/>
Flower arranging classes/club	<input type="text"/>	<input type="text"/>
Folk/jazz/other music club	<input type="text"/>	<input type="text"/>
Music lessons	<input type="text"/>	<input type="text"/>
Photography	<input type="text"/>	<input type="text"/>
Sewing classes/Upholstery/craft classes/embroidery guild	<input type="text"/>	<input type="text"/>
Tea Dances	<input type="text"/>	<input type="text"/>
Visiting professional theatre/music	<input type="text"/>	<input type="text"/>

99. Does your hall use Rural Touring as a way to get performance into your hall?

- Yes
- No

100. Is your hall connected to a Rural Touring Scheme as a promoter?

- Yes
- No

## 101. Sports

	Column 1 - Does the activity take place	Column 2 - if yes to column 1, please choose
Badminton	<input type="text"/>	<input type="text"/>
Carpet bowls	<input type="text"/>	<input type="text"/>
Circuits	<input type="text"/>	<input type="text"/>
Darts/billiards/snooker/pool	<input type="text"/>	<input type="text"/>
Disability sports eg Boccia	<input type="text"/>	<input type="text"/>
Fitness classes such as aerobics, keep fit, pilates, tai chi	<input type="text"/>	<input type="text"/>
Football training	<input type="text"/>	<input type="text"/>
Martial arts such as karate and judo	<input type="text"/>	<input type="text"/>
Short tennis	<input type="text"/>	<input type="text"/>
Skittles	<input type="text"/>	<input type="text"/>
Table tennis	<input type="text"/>	<input type="text"/>
Walking group	<input type="text"/>	<input type="text"/>
Yoga	<input type="text"/>	<input type="text"/>

### 102. Social and recreational

	Column 1 - Does the activity take place	Column 2 - if yes to column 1, please choose
Bingo	<input type="text"/>	<input type="text"/>
Bridge/whist club	<input type="text"/>	<input type="text"/>
Christening or Funeral teas (wakes)	<input type="text"/>	<input type="text"/>
Church/PCC events or office	<input type="text"/>	<input type="text"/>
Church/religious services	<input type="text"/>	<input type="text"/>
Coffee mornings or afternoon teas	<input type="text"/>	<input type="text"/>
Dog training	<input type="text"/>	<input type="text"/>
Embroidery Guild	<input type="text"/>	<input type="text"/>
Garden/horticultural club	<input type="text"/>	<input type="text"/>
Mens' shed	<input type="text"/>	<input type="text"/>
Model car/railway/plane club	<input type="text"/>	<input type="text"/>
Mothers' Union	<input type="text"/>	<input type="text"/>
Parent and Toddler	<input type="text"/>	<input type="text"/>
Residents/similar association	<input type="text"/>	<input type="text"/>
Royal British Legion	<input type="text"/>	<input type="text"/>
Senior citizens' club	<input type="text"/>	<input type="text"/>
Social club (with bar)	<input type="text"/>	<input type="text"/>
Soft play for toddlers	<input type="text"/>	<input type="text"/>
Twining society	<input type="text"/>	<input type="text"/>
WI/Wives'/women's club/Mothers' Union	<input type="text"/>	<input type="text"/>
Wildlife/ecology/sustainability group	<input type="text"/>	<input type="text"/>
Wine tastings	<input type="text"/>	<input type="text"/>
Young Farmers' Club	<input type="text"/>	<input type="text"/>
Youth Club	<input type="text"/>	<input type="text"/>

### 103. Services, social enterprises and wellbeing

	Column 1 - Does the activity take place	Column 2 - if yes to column 1, please choose
Blood donor sessions	<input type="text"/>	<input type="text"/>
Bus pass collection point	<input type="text"/>	<input type="text"/>

	Column 1 - Does the activity take place	Column 2 - if yes to column 1, please choose
Chiropody/Podiatry	<input type="text"/>	<input type="text"/>
Clinic (baby)	<input type="text"/>	<input type="text"/>
Clubs for disabled/infirm people	<input type="text"/>	<input type="text"/>
Community café	<input type="text"/>	<input type="text"/>
Community shop	<input type="text"/>	<input type="text"/>
Day centre	<input type="text"/>	<input type="text"/>
Doctor's surgery	<input type="text"/>	<input type="text"/>
Emergency response facility	<input type="text"/>	<input type="text"/>
Farmer's, WI or village market	<input type="text"/>	<input type="text"/>
Health/medical clinics	<input type="text"/>	<input type="text"/>
IT/resource centre/telecottage	<input type="text"/>	<input type="text"/>
Job vacancies display	<input type="text"/>	<input type="text"/>
Library/Book Loan	<input type="text"/>	<input type="text"/>
Luncheon club	<input type="text"/>	<input type="text"/>
Meals on wheels	<input type="text"/>	<input type="text"/>
MP's surgery	<input type="text"/>	<input type="text"/>
Outreach office for statutory service	<input type="text"/>	<input type="text"/>
Parish council meetings	<input type="text"/>	<input type="text"/>
Parish council/community office	<input type="text"/>	<input type="text"/>
Polling station	<input type="text"/>	<input type="text"/>
Post office	<input type="text"/>	<input type="text"/>
Public information boards (e.g. National Park, local authority, parish council)	<input type="text"/>	<input type="text"/>
Slimming World/Weightwatchers or similar	<input type="text"/>	<input type="text"/>
TALK (stroke rehabilitation)	<input type="text"/>	<input type="text"/>
Voluntary care scheme	<input type="text"/>	<input type="text"/>



104. Commercial use

	Column 1 - Does the activity take place	Column 2 - if yes to column 1, please choose
Antique fairs	<input type="text"/>	<input type="text"/>
Commercial auctions	<input type="text"/>	<input type="text"/>
Company meetings/exhibitions/training events	<input type="text"/>	<input type="text"/>
One-day sales (e.g. carpets, shoes, etc.)	<input type="text"/>	<input type="text"/>

105. Please indicate below any other activities, not already listed, that take place in your hall.

106. Which of the following facilities are attached to the hall? (tick all that apply)

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Allotments     | <input type="checkbox"/> Netball court    | <input type="checkbox"/> Rugby pitch   |
| <input type="checkbox"/> Barbecue       | <input type="checkbox"/> Outdoor Gym      | <input type="checkbox"/> Skate park    |
| <input type="checkbox"/> Bowling green  | <input type="checkbox"/> Picnic site      | <input type="checkbox"/> Skittle Alley |
| <input type="checkbox"/> Cricket pitch  | <input type="checkbox"/> Play equipment   | <input type="checkbox"/> Squash court  |
| <input type="checkbox"/> Football pitch | <input type="checkbox"/> Playing field    | <input type="checkbox"/> Tennis court  |
| <input type="checkbox"/> Garden         | <input type="checkbox"/> Recycling Centre |  |

107. Roughly what proportion of local residents use the hall regularly?

- Up to 25%  
  26-50%  
  51-75%  
  76-100%

108. Do you consider the use of your hall represents the profile of the community it serves?

- Yes  
 No  
 Don't Know

If no, why not? Please explain.

109. How often is the hall used by people from each group?

	Occasionally	Regularly (more than once a month)	Never
Under 5 years	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6-10 years	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11-18 years	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
19-65 years	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Over 65 years	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disabled/infirm people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Black or minority ethnic groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 110. In a typical week, approximately how many hours in total is each meeting room in the hall in use?

	10 or less	11 - 20	21 - 30	31 - 40	41 - 50	At capacity or over 50	Don't know	Not applicable
Main hall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Second hall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Committee room	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other room	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

111. Does the committee find it difficult to meet the community or user's needs?

- Yes
- No
- Unsure

112. If yes, please explain the difficulties the committee has experienced. (tick all that apply)

- Only have one meeting space
- Hall is too small, a larger space is needed
- Ceiling too low (eg for badminton)
- Poor condition of hall toilets
- Poor condition of hall kitchen
- Lack of storage
- Lack of parking
- Lack of internet/broadband/mobile phone signal
- Lack of support/funding from outside authorities
- Other

Other (please describe)

113. Please list any activities that are excluded from using the hall. (tick all that apply)

- Teenage or 21st birthday parties
- Activities excluded by Premises Licence (eg boxing displays, adult entertainment)
- Indoor ball sports, go karting etc
- Bouncy castles
- Commercial use
- Dog training or other Animals
- Religious or political activities
- Dancing (eg Line Dancing, Tap Dancing)
- Other e.g. Band practice



## National Village and Community Hall Survey 2020

### Section H: The Future

**Does your hall have plans for the future and what support does your committee think it will need is covered in this section (9 questions)**

114. Are you developing the use of your hall for statutory or similar services? (i.e. space for health professionals or other NHS services)

- Yes
- No

If yes please state what those services are

115. Is your hall used as a venue for a community business?

- Yes
- No

If yes, please give some more detail

116. How does the community business support the hall charity? (choose one)

- The business is run and managed by the hall committee, so a surplus benefits the hall
- Surpluses from the business are covenanted back to the hall charity
- The space is hired out at market rent
- The space is hired out at a rent that is helping the business to become sustainable
- There is no financial benefit to the hall
- N/A

117. Are there aspects of running a community building where your committee could benefit from training or support?

- Yes
- No

118. If yes, which are the five most important aspects of training and support. (1 = most important)

	1	2	3	4	5
Applying for funding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fundraising locally	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health and Safety /Risk Assessments/food hygiene	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire Safety Risk Assessments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recruiting/ motivating volunteers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Marketing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use of Social Media	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Charity law/governance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Safeguarding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Data protection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

119. Has the hall sought advice in the last five years from the village hall/community building service provided by your local village hall adviser? (Contact details are available on the [ACRE website](#) )

- Yes
- Don't Know
- Never heard of it
- No

120. If yes, please rate the service (choose one)

- Excellent
- Good
- Adequate
- Inadequate
- Don't know

Please use this space to make any comments on how the village hall/community building service could be improved.

121. And finally, a few light-hearted questions (which the press love!):

Answer

Roughly how many cups of tea/coffee are served in your hall each week?

Roughly how many packets of biscuits are consumed in your hall each week?

How many times was the hall booked in 2018 for a life event such as a christening party, wedding celebration, funeral reception?

What is the age of the youngest member of your management committee?

What is the age of the oldest member of your committee?